

# The Business Training Institute Inc. 21st CCLC Program serving Utica City Schools

ANNUAL PARENT SURVEY - SPRING 2025

One-hundred and eighty-seven parents completed the annual survey for a response rate of 34%. Kennedy Middle School and Proctor High School parents each represent about 40% of the responses, with 20% from Donovan parents.

A majority of parents say the program met their child’s needs and their child is happy they participated.

96%

Say the program met their child’s needs.

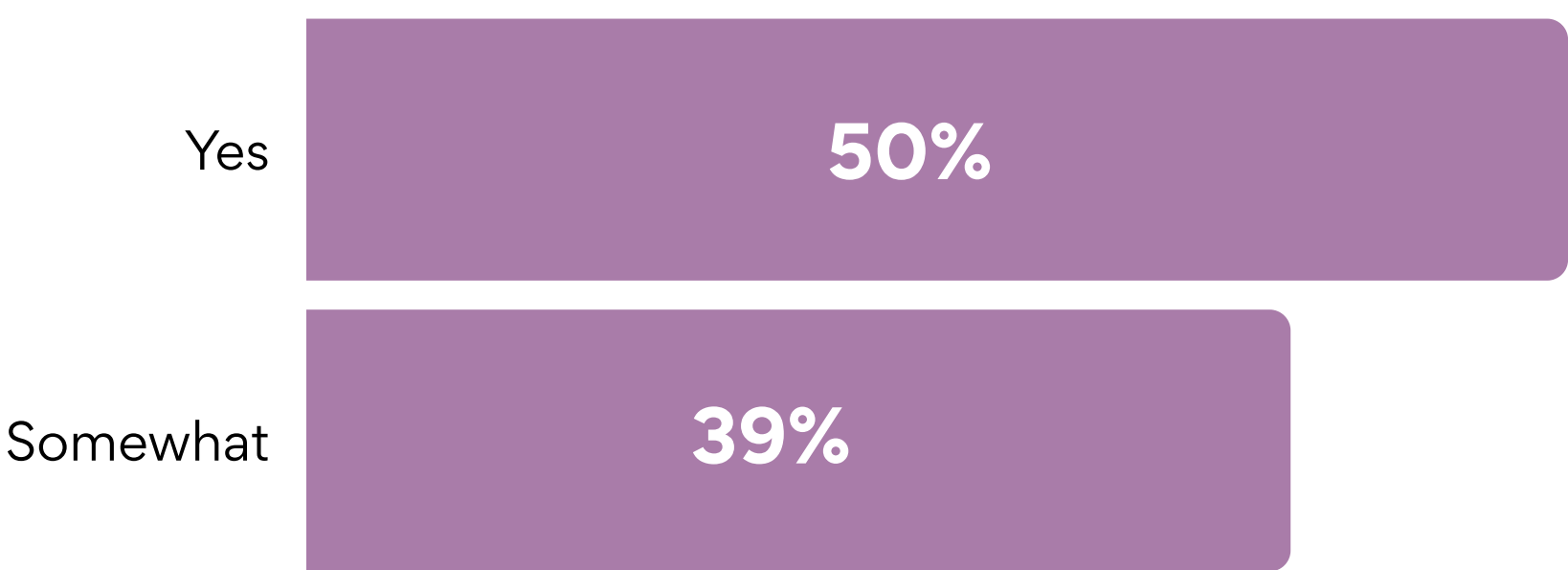
93%

Say their child is happy they participated in the program.

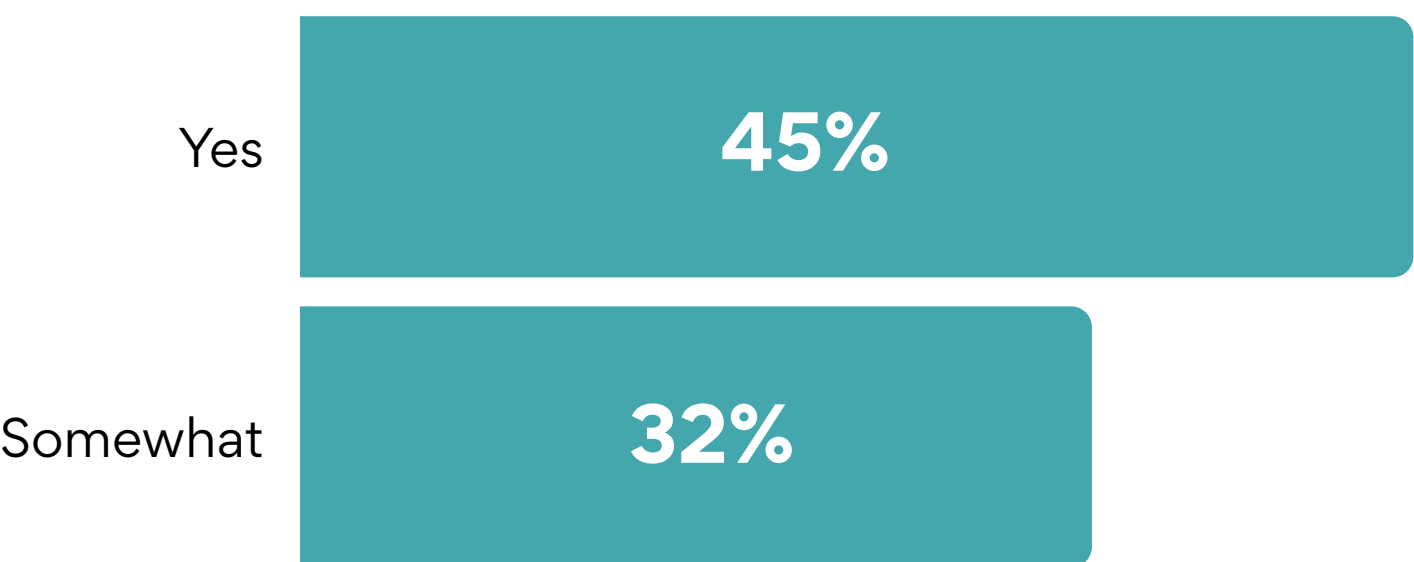
### Academic Improvement

Most parents felt the program helped their child's academic performance and attitude towards school.

Do you feel your child's academics improved while in the 21st CCLC After-school Programs?

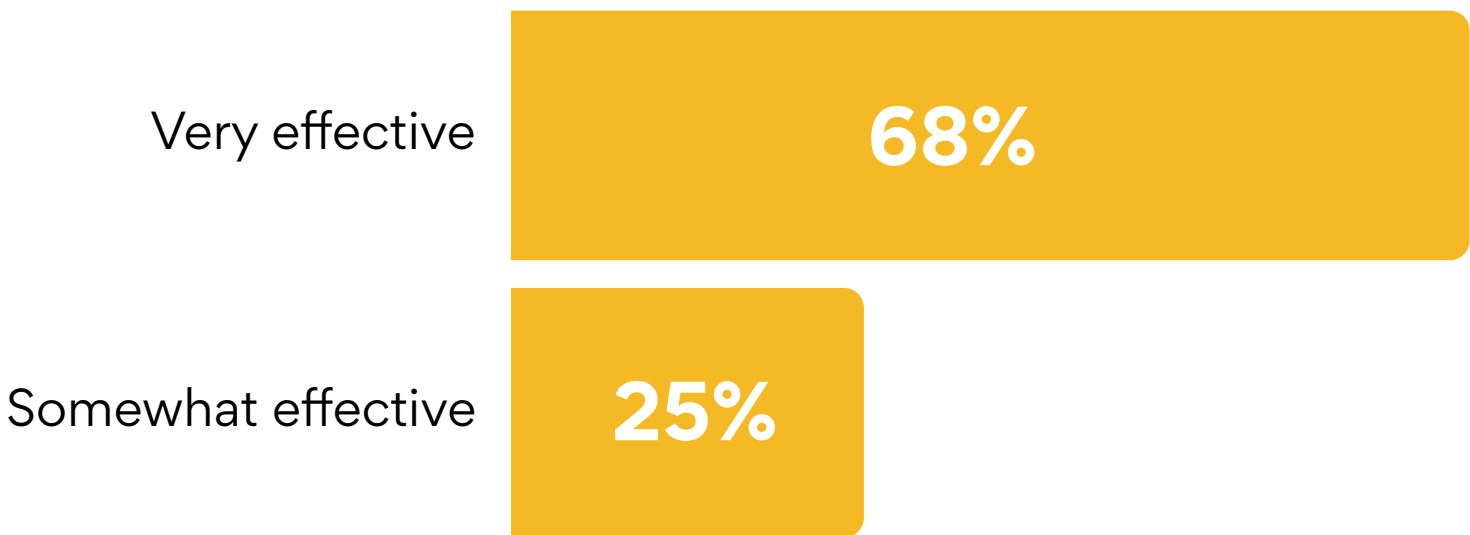


My child takes school more seriously after participating in the 2024-2025 21st CCLC After-school Program ...

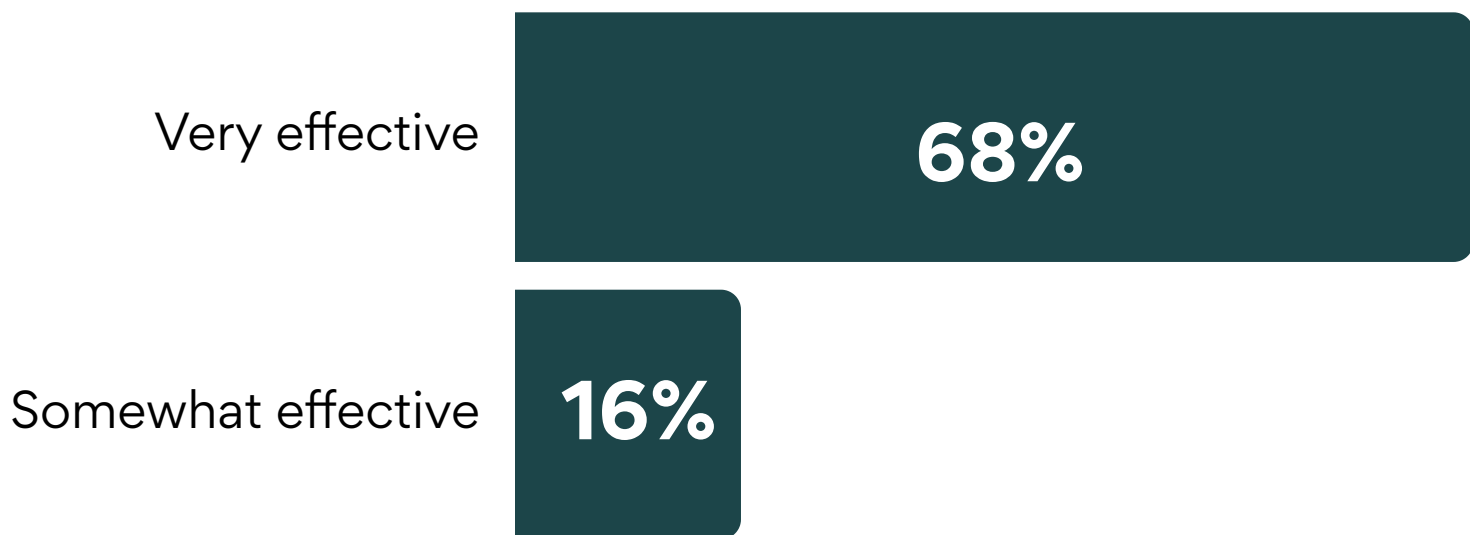


### Program Ratings are High

93% of parents report the after-school program is effective



84% of parents report the summer program is effective



### Parent Recommendation



89%

would recommend the 21st CCLC After-school Programs to other parents.



89%

would sign their child up for the program again.

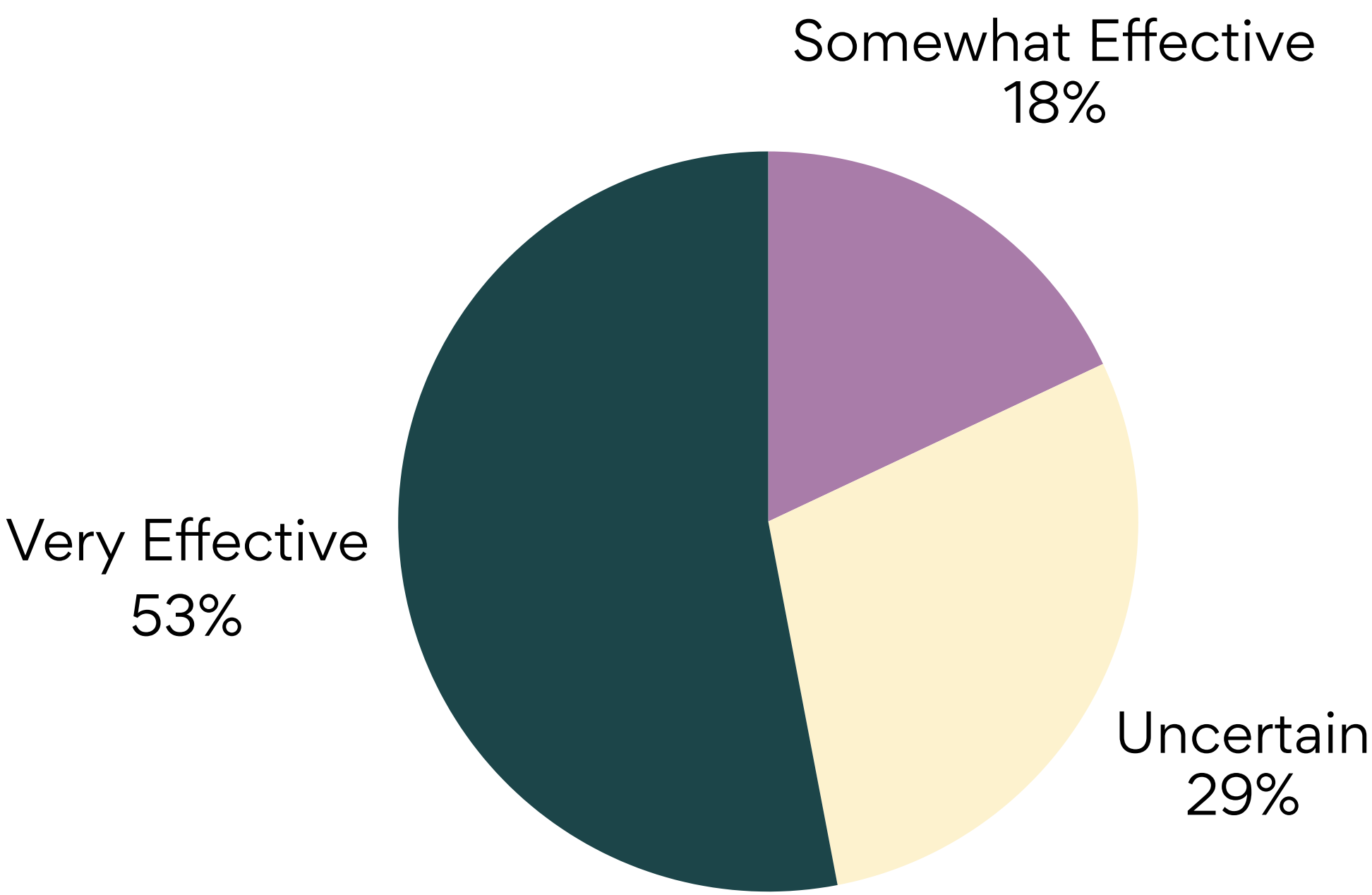
Behavior



report their child's behavior improved while in the program.

Resource Center

Rating of Family Resource Center Services



Communication with Staff

Almost all (90%) of parents surveyed feel comfortable communicating with program staff.



How They Would Improve the Program

Parents recommend offering more program days and a greater focus on academic support.

“ Offer program more days a week.

“ More help with homework.

“ Math tutoring.

“ Have more available dates for the clubs.